

REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO ACCESS COMMUNICATIONS SERVICES  
WITHIN  
THE COMMONWEALTH OF VIRGINIA

This tariff is on file with the Virginia State Corporation Commission and can be viewed at their Division of Communications located in the Tyler Building - 9th Floor, 1300 East Main Street, Richmond, Virginia 23219. In addition, this tariff is available for review at the Company's principal place of business, Monday - Friday, 9:00 AM - 5:00 PM, local time, located at 1 South Wacker Drive, Suite 200, Chicago, IL 60606.

Toll Free Number: (888) 682-6336

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**CHECK SHEET**

The pages listed below of this tariff are effective as of the date shown. Revised pages contain all changes from the original tariff that are in effect as of the date indicated.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
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1	6 <sup>th</sup> Revised	*	28	Original	55	Original
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7	Original		34	Original	61	Original
8	Original		35	1 <sup>st</sup> Revised	62	Original
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10	Original		37	1 <sup>st</sup> Revised	64	6 <sup>th</sup> Revised
11	Original		38	1 <sup>st</sup> Revised	65	5 <sup>th</sup> Revised
12	Original		39	Original	66	1 <sup>st</sup> Revised
13	Original		40	Original	66.1	2 <sup>nd</sup> Revised
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### EXPLANATION OF SYMBOLS

- (C) To signify changed rate, regulation or condition.
- (D) To signify discontinued rate, regulation or condition.
- (I) To signify an increase in rate.
- (M) To signify text relocated without change.
- (N) To signify new material, including a listing, rate, regulation, rule or condition.
- (R) To signify a reduction in rate.
- (T) To signify a change in the word of text, but no change in the rate, rule or condition.

### TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the Tariff. When a new page is added between those already in effect, a letter is added. For example, a new page added between page 15 and page 16 would be page 15A.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Virginia State Corporation Commission. For example, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
- D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists pages contained in the tariff, with a cross - reference to the current revision number. When new pages are added the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e. the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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## SECTION 1 - DEFINITIONS

Certain terms used herein are defined as follows:

Access or Access Service - transmission or switching services to carriers for the purpose of the origination or termination of telephone Toll Service and does not include 911, 411, 976, 311, 611, 500, 950, Directory Assistance, and 0+ local.

Access Tandem - a Telephone Company switching system that provides a distribution function for Access Service traffic between Telecommunications Carriers.

Act - means the Communications Act of 1934 [47 U.S.C. 153(R)], as amended by the Telecommunications Act of 1996, Public Law 104-104, 110 Stat. 56 (1996) codified throughout 47 U.S.C., and as interpreted by Applicable Law

Alternate Access Tandem - an access tandem owned by a party other than the Telephone Company.

Answer/Disconnect Supervision - the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the IXC's point of termination as an indication that the called party has answered or disconnected.

Bit - the smallest unit of information in the binary system of notation.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Busy Hour Minutes of Capacity (BHMC) - the customer specified maximum amount of Access Service minutes the customer expects to be handled in a designated switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the service ordered.

Call – an end user attempt for which the complete address code (e.g., 10 digits) is provided to the serving dial tone office.

Calling Party Number (CPN) - means a Signaling System 7 “SS7” parameter whereby the ten (10) digit number of the calling Party is forwarded from the End Office.

Carrier or Telecommunications Carrier - any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in communication by wire or radio; provided that where the defined term “Non-Carrier” is used in this tariff, the entity will not be considered a Telecommunications Carrier.

Carrier Identification Code - a numeric code currently used for routing traffic and billing purposes.

Central Office - a Telephone Company switching center.

Central Office Code - the first three digits (NXX) of the seven-digit telephone number assigned to an end user's telephone exchange service.

Channel(s) - an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Commission - Refers to the Virginia State Corporation Commission, unless otherwise indicated.

Common Channel Signaling Network - a digital data network carrying signaling, routing, and control information which interfaces with the voice/data network.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Company – see “Telephone Company”.

Constructive Order - Delivery of calls over Company-switched local exchange services constitutes a Constructive Order by the IXC to purchase Switched Access services as described herein. Similarly, the selection of the IXC as the presubscribed IXC by any End user constitutes a Constructive Order of Switched Access by the IXC.

Customer(s) - any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or any other entity which subscribes to the services offered under this tariff.

Dedicated Transport – Direct-trunked transport provided between the customer's facility and a Telephone Company facility, hub, or tandem.

End Office Switch – a Carrier local switching system, wireless or wireline, where Customer traffic is switched for purposes of interconnection to End User(s).

End User - any customer of a telecommunications service that is not a carrier.

Entrance Facility - A Transport facility that provides dedicated transport from the IXC's point of termination to the Telephone Company's facility.

Exchange - a unit generally smaller than a LATA, established by the incumbent local service provider for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area.



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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Grandfathered - Services ordered under the provisions of this tariff and which are considered grandfathered and no longer available to new customers.

Host Office - an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Immediately Available Funds - a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, and U.S. Postal Money Orders.

Individual Customer Pricing (ICP) Arrangements – arrangements where pricing is developed on a case-by-case basis for tariffed service or services to a specific customer at rates, terms or conditions provided through an agreement instead of pursuant to tariff.

Interconnected Carrier (IC) or Interconnected Telecommunications Carrier – A Carrier or Telecommunications Carrier connected to the Telephone Company.

InterMTA Traffic - InterMTA traffic refers to wireless traffic that originates and terminates in two different MTAs.

Interstate Communications - both interstate and foreign communications.

Interexchange Carrier (IXC) – Toll Service provider.

IntraMTA Traffic - IntraMTA traffic refers wireless-to-wireline traffic that originates and terminates within the same MTA.

Intrastate Communications - any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved. Intrastate communication can be intraLATA or InterLATA in nature, with intraLATA calls being between two users located within the same LATA and intrastate, interLATA calls being between two users in different LATAs in the state.

Local Access and Transport Area (LATA) - a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange Routing Guide (LERG) - is the industry reporting tool used to provision the appropriate NPA NXXs in networks.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Local Calling Area - a geographical area, as defined in the incumbent telephone company's local exchange service tariff, in which an end user may complete a call without incurring Toll charges.

Local Carrier (LC) – Local Exchange Carrier (LEC) or Commercial Mobile Radio Service (CMRS) provider.

Line Information Data Base (LIDB) - a transaction-oriented database system that functions as a centralized repository for data storage and retrieval. LIDB contains records associated with End User line numbers and special billing numbers. LIDB accepts queries from other network elements and provides return result, return error, and return reject responses as appropriate. Examples of information that is stored in LIDB and in its Line Records are: ABS validation data, originating line number screening (OLNS) data, ZIP Code data, and calling name information.

Line Record - means information in LIDB and/or the LIDB administrative system that is specific to a single telephone number or billing number.

Line-Side Connection - a connection of a transmission path to the line side of a local exchange switching system.

Major Fraction Thereof - is any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of one hour, a major fraction of one hour would be 31 minutes. Therefore, if a given service is interrupted for one hour and 31 minutes, the customer would be given a credit for two hours. For one hour and 30 minutes or less, the customer would be given credit for one hour.

Meet-Point Billing (MPB) - refers to the billing associated with interconnection of facilities between two or more carriers for the routing of traffic to and from an interexchange carrier with which one or more of the carriers does not have a direct connection. In a multi-bill environment, each local carrier bills the appropriate tariffed rate for its portion of a jointly provided Access Service.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Message - a "Call" as defined preceding.

Minutes of Use (MOUs) – the number of minutes for which a customer is billed in relation to any usage-sensitive service element provided by the Telephone Company

Mobile Switching Center (MSC) - is the location of the switch in a cellular telephone network used by a Commercial Mobile Radio Services (CMRS) provider in performing, *inter alia*, terminating and originating functions for calls to and from a CMRS provider's end user.

MTA - Major Trading Area as defined in 47 C.F.R. paragraph 24-102 of the FCC Rules and Regulations.

Network Interface - the point of interconnection between Telephone Company communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises or point of interconnection. The network interface or demarcation point shall be located on the subscriber's side of the telephone company's protector, or the equivalent thereof in cases where a protector is not employed, as provided under the Telephone Company's reasonable and nondiscriminatory standard operating practices.

Non-Authorized Traffic - traffic that is not defined as Access traffic, including, but not limited to, 911, 411, 976, 311, 611, 500, 950, Directory Assistance, and 0+ local.

Non-Carrier - any individual, partnership, association, joint-stock company, trust, governmental entity or corporation which has not been explicitly classified as a Telecommunications Carrier by the Federal Communications Commission.

North American Numbering Plan (NANP) - a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off-hook - the active condition of a Switched Access Service connection.

On-hook - the idle condition of a Switched Access Service connection.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Operating Company Number (OCN) – a four place alphanumeric code (NNXX), assigned by NECA, that identifies providers of telecommunications services. A separate code is required for each state in which a company provides facility based telecommunication services.

Originating Carrier – The carrier originating a call from an End User.

Originating Direction - the origination of calls from an End User premises.

Originating Point Code - a field within a signaling message that identifies the originating network signaling node.

Other ILEC Areas –designates the rates applicable for areas served by ILECs not specifically named in this tariff.

Percentage for Interstate Use (PIU) - Interstate jurisdictional use of a service as reported by the IXC. This percentage is stated as a whole number percentage which is the IXC's best estimate of the percentage of the total use of the service that will be interstate in nature.

Point of Termination - the point of demarcation within a customer-designated premises or point of interconnection at which the Telephone Company's responsibility for the provision of service ends.

Premises - a building, a portion of a building in a multi-tenant building or buildings on continuous property not separated by a public thoroughfare.

PSTN – Public Switched Telephone Network

Service Code - an SS7 parameter that allows individual calls to be identified and routed based on specific service characteristics.

Service Interface - is that point of termination where all tariffed technical/physical parameters are defined. The Service Interface is located at the Network Interface or may be extended at the customer's request.

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**SECTION 1 – DEFINITIONS, (CONT'D.)**

Signaling System Seven (SS7) - the layered protocol used for standardized Common Channel Signaling in the United States.

Telephone Company – Neutral Tandem-Virginia, LLC

Toll Service or Long Distance - is as defined in Telecommunications Act of 1996.

Terminating Carrier – The carrier terminating a call to an End User.

Terminating Direction - the completion of calls to an End User premises.

Toll VoIP-PSTN Traffic - The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Trunk - a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group - a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection - the connection of a transmission path to the trunk side of a local exchange switching system.

V and H Coordinates Method - a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

VoIP Service – Transmission of communication by aid of wire, cable, radio, or other like connection using Voice Over Internet Protocol that is originated or terminated in Internet Protocol (IP) format. VoIP services are those services that require the use of IP compatible customer premises equipment.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Telephone Company

#### 2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services which it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

#### 2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
  - (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability, if any, applicable to such services, if any; or

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Telephone Company, (Cont'd.)****2.1.2 Limitations, (Cont'd.)****(A) (Cont'd.)**

(2) a court appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

(B) In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

(C) The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

**2.1.3 Liability**

(A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (L) following, the Telephone Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Telephone Company, (Cont'd.)****2.1.3 Liability, (Cont'd.)**

- (B) The Telephone Company shall not be liable for:
- (1) Any act or omission of any other carrier or customer providing a portion of a service;
  - (2) Any intentional, wrongful act of a Telephone Company employee when such act is not within the scope of the employee's responsibilities for the Telephone Company and/or is not authorized by the Telephone Company;
  - (3) Any representations made by Telephone Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
  - (4) Any noncompletion of calls due to network busy conditions; and
  - (5) Any calls not actually attempted to be completed during any period that service is unavailable.
- (C) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.
- (D) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:
- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
  - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or Interconnected Carrier ("IC");
  - (3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Telephone Company, (Cont'd.)****2.1.3 Liability, (Cont'd.)**

- (E) The Telephone Company shall be indemnified, defended and held harmless by the IC against any claim, loss or damage arising from the IC's use of services offered under this tariff, involving:
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's own communications;
  - (2) Claims for patent infringement arising from the IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the IC in the course of using services provided pursuant to this tariff.
- (F) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (G) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (H) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotion, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4. following.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Telephone Company, (Cont'd.)****2.1.3 Liability, (Cont'd.)**

- (I) The Telephone Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Telephone Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (J) Except as otherwise stated in this Tariff, any claim of whatever nature against the Telephone Company shall be deemed conclusively to have been waived unless presented in writing to the Telephone Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- (K) NEITHER TELEPHONE COMPANY NOR ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS OR ASSIGNS, SHALL BE LIABLE TO CUSTOMER OR ANY THIRD PARTY, INCLUDING THEIR OWN CUSTOMERS OR END USERS, FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR OTHER INDIRECT DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF BUSINESS OR ANY OTHER PECUNIARY LOSS, ARISING IN ANY WAY OUT OF OR UNDER THIS TARIFF OR RELATED AGREEMENT, WHETHER IN TORT, CONTRACT OR OTHERWISE, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Telephone Company, (Cont'd.)

2.1.3 Liability, (Cont'd.)

- (L) DISCLAIMER OF WARRANTIES. TELEPHONE COMPANY MAKES NO WARRANTY TO CUSTOMER, OR TO ITS OWN CUSTOMERS, END USERS, OR ANY OTHER PERSON, WHETHER EXPRESS, IMPLIED OR STATUTORY, AS TO THE MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, LACK OF VIRUSES, ACCURACY OR COMPLETENESS OF RESPONSES OR RESULTS, TITLE, NONINFRINGEMENT, QUIET ENJOYMENT OR QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION WITH RESPECT TO THE SERVICES AND ANYTHING PROVIDED OR USED UNDER, OR AS A RESULT OF, THIS TARIFF OR ANY RELATED AGREEMENT.

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Telephone Company, (Cont'd.)

2.1.6 Refusal and Discontinuance of Service

- (A) Unless the provisions of 2.2.1(B) apply, if a customer fails to comply with the provisions of this Tariff or other requirements agreed to by the customer, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on ten (10) days written notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer and/or discontinue the provision of services at any time thereafter. Telephone Company reserves the right to refuse service to any carrier whose use or continued use of the Service would be materially adverse to the interest of the Telephone Company or Interconnected Carriers.

If the Telephone Company does not refuse additional applications for service on the date specified in the ten (10) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service by the non-complying customer without further notice.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Telephone Company, (Cont'd.)

2.1.6 Refusal and Discontinuance of Service, (Cont'd.)

[Reserved for Future Use]

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Telephone Company, (Cont'd.)****2.1.7 Notification of Service-Affecting Activities**

The Telephone Company will provide the customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific; they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

**2.1.8 Coordination with Respect to Network Contingencies**

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

**2.1.9 Emergency Blocking**

Customer agrees that if the Telephone Company, in its sole discretion, determines that an emergency action is necessary to protect the Telephone Company network or business, the Telephone Company may block any transmission path over the Telephone Company network to Customer transmissions that are needed to protect the integrity of the Telephone Company network or business. Neither Party shall have any obligation to the other Party for any claim, judgment or liability resulting from such blockage.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.2 Use****2.2.1 Interference or Impairment**

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- (B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 (A) and (B) following is not applicable.

**2.2.2 Unlawful Use**

The service provided under this tariff shall not be used for an unlawful purpose.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer****2.3.1 Damages**

The customer shall reimburse the Telephone Company for damages to the Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

**2.3.2 Ownership of Facilities and Theft**

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

**2.3.3 Equipment Space and Power**

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, inspecting, repairing or removing Telephone Company services. Customer shall prepare its site for and accept delivery of any equipment before the requested service start date. Customer shall provide reasonable access for the Telephone Company to install, maintain, or remove any equipment.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.4 Availability for Testing**

The services provided under this tariff shall be available from the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

**2.3.5 Design of Customer Services**

The customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

**2.3.6 References to the Telephone Company**

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.7 Claims and Demands for Damages**

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.
- (B) The customer shall defend, indemnify, protect and save harmless the Telephone Company from and against any and all suits, claims, and demands by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.
- (C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.8 Traffic Information**

- (A) Customer shall provide Signaling Data (as defined below) and shall not, directly or indirectly, including in concert with a third party, strip, alter, modify, add, delete, change, mask, manipulate, or incorrectly assign any Signaling Data. Signaling Data shall, at a minimum, include: (a) information that accurately reflects the geographic location of the end user that originated and/or dialed the call, when including such information is technically feasible, (b) calling party number as defined in 47 C.F.R. Section 64.1600(c) ("CPN"), (c) Automatic Number Identification as defined in 47 C.F.R. Section 64.1600(b) ("ANI"), (d) Charge Number as defined in 47 C.F.R. Section 64.1600(d), (e) Jurisdictional Indicator Parameter ("JIP") and (f) any other signaling data that affects the terminating Party's ability to jurisdictionalize traffic. If it is determined that Customer has: (a) directly or indirectly made any such addition, deletion, change, mask, manipulation, alteration, modification, or incorrect assignment, or (b) intentionally or unintentionally failed to provide any Signaling Data, all of Customer's traffic, including prior traffic, will be re-rated to the highest tariff rate. Upon request, Telephone Company will provide to Customer available Signaling Data for traffic terminated to Customer.
- (B) Where SS7 connections exist, customer will include the original and true Line Information, including the Calling Party Number (CPN), in the information transmitted to the Telephone Company for each call.
- (C) If customer is passing Line Information but the Telephone Company is not properly receiving information, the parties will work cooperatively to correct the problem.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.9 Jurisdictional Report Requirements\***

- (A) In this section the terms "trunk group" shall be assumed to also represent a single line or trunk.
- (B) Reporting by the customer of the expected jurisdictional use of services is required because the Telephone Company cannot determine the actual jurisdiction of the customer's usage from every type of call detail recording. In some cases the Telephone Company cannot record the customer's usage of the service at all. The information reported by the customer will be used by the Telephone Company in an effort to determine the appropriate charges, as set forth in 2.3.10 following. The customer must always report this information for those services or portions of services for which the actual jurisdictional use cannot be determined by Telephone Company. \*(Pursuant to Federal Communications Commission order FCC 85-145 released April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is interstate in nature.)
  - (1) When an IXC orders a new Access Service, the IXC shall, in its order, state the proportion of the service which is to be provided for interstate use. This proportion is the Percent for Interstate Use or PIU. The IXC can either specify one general PIU for the service usage or the IXC can specify an 800 terminating PIU and a residual PIU. All PIUs shall be stated as whole number percentages. If the IXC chooses to report one general Percent for Interstate Use, then the general PIU will be the IXC's best estimate of the percentage of the total use of the trunk group that will be interstate in nature.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.9 Jurisdictional Report Requirements, (Cont'd.)****(B) (Cont'd.)****(1) (Cont'd.)**

If the IXC chooses to provide a separate 800 terminating PIU, then that PIU will be the IXC's best estimate of the percentage of the total 800 terminating use of the trunk group usage that will be interstate in nature. The residual PIU would then be the IXC's best estimate of the percentage of the total trunk group usage that will not be 800 terminating usage and will be interstate in nature.

The reported Percentage(s) for Interstate Use PIU(s) will be used in the determination of all interstate and intrastate charges for the trunk group, as set forth in 2.3.10 following, as well as for the associated charges for transport and port charges. The PIU(s) remains in effect until it is superseded by a revised PIU(s), as set forth in (3) following.

When the IXC determines that any currently effective PIU(s) for one or more trunk groups is no longer accurate, the IXC shall report a revised PIU(s) for each trunk group. The IXC can report the new PIU(s) to the Telephone Company in writing. The report must clearly identify each trunk group, the account number under which it is billed, and both the current and revised PIU(s). The revised PIU(s) will become effective on the first day of the next monthly billing period that begins at least 15 business days after the day on which the IXC reports the revised PIU(s) to the Telephone Company. No revisions to bills preceding the effective date of the revised PIU(s) will be made based on this report.

If no PIU is submitted as specified herein, then the PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

The Telephone Company will charge the intrastate terminating switched access rates to IXCs for all minutes lacking jurisdictional information when the percentage of such traffic exceeds 10%.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.9 Jurisdictional Report Requirements, (Cont'd.)****(B) (Cont'd.)****(2) Call Classification Report Verification**

If a billing dispute arises or a regulatory commission questions the PIU, the Telephone Company will ask the IXC to provide the data the IXC uses to determine the PIU. The IXC shall supply the data within 15 days of the Telephone Company request. The IXC shall keep records of call detail, including not altering directly or indirectly with a third party call origination or termination data from which the Call Classification can be ascertained. Upon request of the Telephone Company, IXC shall make the records available for inspection as reasonably necessary for purposes of verification. Requests for verification shall be limited to no more than two per year, except in extreme circumstances. Audits may be conducted by independent auditors if the Telephone Company and the IXC or the IXC alone is willing to pay the expenses of the audit.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.10 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service**

When mixed interstate and intrastate Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including the associated charges for transport and port charges and optional features, will be prorated between interstate and intrastate. The Percentage for Interstate Use PIU(s) reported as set forth in 2.3.9 preceding will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as interstate is applied in the following manner:

**(A) For monthly and nonrecurring chargeable rate elements****(1) Access Services Except Direct-Trunk Transport Facilities or Entrance Facilities**

Multiply the general PIU or the residual PIU, if the IXC has chosen to provide usage type PIUs, times the quantity of chargeable elements times the stated applicable tariff rate per element

**(2) Direct-Trunked Transport Facilities and Entrance Facilities**

Multiply the Direct-Trunked Transport Facility or Entrance Facility PIU, times the quantity of chargeable elements times the stated applicable tariff rate per element.

**(B) For all Access Service usage-sensitive chargeable rate elements:****(1) If the actual jurisdiction of the usage can be reasonably identified, multiply the actual measured use that is identified by jurisdiction times the applicable stated tariff rate.****(2) If the IXC has chosen to provide one general PIU for all usage types, then multiply the general PIU times actual usage (i.e., measured or Telephone Company assumed average usage) which cannot be reasonably jurisdictionally identified times the stated tariff rate. If the IXC has chosen to provide separate usage type PIUs and the residual PIU, then multiply the usage type PIU or the residual PIU times the corresponding actual usage type minutes of use times the stated applicable tariff rate.**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.11 Certification of Access Services As Intrastate****(A) Determination of Jurisdiction of Access Service**

Jurisdiction refers to the classification of a service as interstate (subject to the jurisdiction of the Federal Communications Commission) or as intrastate (subject to the jurisdiction of a state regulatory body). Every call that enters a IXC network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

**(B) Jurisdictional Use Certification Requirement**

When a IXC orders a service from this tariff, the IXC shall certify in its order that the service meets the requirements for classification as intrastate. The IXC shall be responsible for advising the Telephone Company of any changes in such classification.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.12 Forecasts**

Customer shall exchange technical descriptions and forecasts of its interconnection and traffic requirements in sufficient detail necessary to establish the interconnections required to assure traffic completion to and from all End Users in their respective designated service areas.

**2.3.13 Coordination with Respect to Network Contingencies**

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability, including following natural or manmade disasters which affect telecommunications services.

**2.3.14 Updating Data Bases**

The Telephone Company and Local Carrier (LC) shall use the Local Exchange Routing Guide (LERG) to provision the appropriate NPA NXXs. LC shall be responsible for updating its routing tables and internal databases to reflect changes in the Telephone Company profile and terminations.

**2.3.15 Resale of Services**

Customer agrees not to resell the Telephone Company service in any manner without prior written consent of the Telephone Company.

**2.3.16 Compliance with Laws**

Customer shall comply with all applicable laws and regulations in its use of the service. Customer is solely responsible for all products and services it provides to its End Users and to other carriers.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.17 Exchange of Traffic and Information**

All facilities interconnected to the Telephone Company by Customer shall be two-way in nature, unless otherwise agreed in writing by the Telephone Company. Customer shall accept both originating and terminating traffic from the Telephone Company. At all times, Customer shall provide facilities within its network that are necessary for routing, transporting, measuring, and billing of traffic originated by other customers of the Telephone Company and for delivering traffic to the Telephone Company for termination to other carriers. Customer shall transmit traffic in the standard format compatible with the Telephone Company's network as referenced in Telcordia BOC Notes on LEC Networks Practice No. SR-TSV-002275, and terminate the traffic it receives in that standard format to the proper address on its network. Customer shall exercise best efforts in responding to requests by the Telephone Company to install additional facilities and capacity with the customer to accommodate traffic volumes and maintain the highest network quality standards. Customer agrees that Telephone Company may share certain customer information with other customers of the Telephone Company for the sole purpose of providing service.

**2.3.18 Non-Authorized Traffic**

Customers agree to not send Carrier Non-Authorized Traffic (i.e., traffic that is not Access traffic, including 911, 411, 976, directory assistance, and 0+ operator services local calls). Telephone Company will block any Carrier Non-Authorized Traffic sent to the Telephone Company switches and will have no obligation to carry such traffic. LC will not send to the Telephone Company local traffic

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.19 Customer Responsibility**

Customers seeking to cancel service for traffic handed off to the Company have an obligation to cease sending such traffic to the Company's network. Customers will remain responsible for traffic originating from the Company's network if the Customer accepts such traffic.

**2.3.20 Determination of InterMTA and IntraMTA Traffic**

CMRS provider will have the responsibility of providing, on a quarterly basis (or as otherwise agreed to by the Company), a report to the Company providing the percentage of the CMRS provider's traffic terminated to the Company that is intraMTA or interMTA. The report will also detail what percentage of the interMTA traffic is intrastate and what percentage is interstate (PIU).

Reports regarding the percentages of intraMTA or interMTA traffic (and the intrastate or interstate jurisdiction of interMTA traffic) shall be based on a reasonable traffic study conducted by the CMRS provider and available to the Company upon request. Upon reasonable written notice, the Company or its authorized representative shall have the right to conduct a review and verification of the CMRS provider's reported percentages. This includes on-site verification reviews at the CMRS provider's or vendor locations. The review may consist of an examination and verification of data involving records, systems, procedures and other information related to the traffic originated by the CMRS provider and terminated to the Company. The CMRS provider shall keep records of call detail, including not altering directly or indirectly with a third party call origination or termination data from which the call jurisdiction can be ascertained. The CMRS provider will provide the Company with reasonable access to such information as is necessary to determine amounts payable under this tariff.

If the CMRS provider fails to provide the verifiable reports required under this section, the Company will apply a default percent interMTA of 50% (and a default PIU of 50% on all interMTA traffic), on all traffic originated by the CMRS provider for termination by the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.21 Identification and Rating of VoIP-PSTN Traffic****(A) Scope**

Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161 (November 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

**(B) Rating of Toll VoIP-PSTN Traffic**

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable VoIP-PSTN rates in this access tariff.

(T)  
(T)

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.21 Identification and Rating of VoIP-PSTN Traffic, (Cont'd.)****(C) Calculation and Application of Percent-VoIP-PSTN-Usage Factor****(T)**

The Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the originating intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

**(T)****(T)**

(1) The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the whole number percentage of the total originating access MOU that the Customer exchanges with the Company in the State, that is received from the Company and terminates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

**(T)****(T)**

(2) Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total originating access MOU in the State that the Company originates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

**(T)****(T)**

(3) The Company will use the PVU-A and PVU-B factors to calculate an effective PVU factor that represents the percentage of originating access MOU exchanged between the Company and the Customer that are VoIP-PSTN. The effective PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).

**(T)****|****(T)**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.21 Identification and Rating of VoIP-PSTN Traffic, (Cont'd.)****(C) Calculation and Application of Percent-VoIP-Usage Factor, (Cont'd.)**

- (4) The Company will apply the effective PVU factor to the originating intrastate access MOU exchanged with the Customer to determine the number of Relevant VoIP-PSTN Traffic MOUs. (T)

Example 1: The PVU-B is 10% and the PVU-A is 40%. The effective PVU factor is equal to  $40\% + (10\% \times 60\%) = 46\%$ . The Company will bill 46% of the Customer's intrastate access MOU in accordance with the Company's applicable VoIP-PSTN rates in this access tariff. (T)

Example 2: Example 2: The PVU-B is 10% and the PVU-A is 0%. The effective PVU factor is  $0\% + (100\% \times 10\%) = 10\%$ . The Company will bill 10% of the Customer's intrastate access MOU in accordance with the Company's applicable VoIP-PSTN rates in this access tariff. (T)

The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU in accordance with the Company's applicable VoIP-PSTN rates in this access tariff. (T)  
(T)

- (5) If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize an effective PVU equal to the PVU-B.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.3 Obligations of the Customer, (Cont'd.)

2.3.21 Identification and Rating of VoIP-PSTN Traffic, (Cont'd.)

(D) PVU Factor Updates

The Customer may update the PVU-A factor or the Company may update the PVU-B quarterly using the method set forth in subsection C.1 or C.2, respectively, above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

(T)

(E) PVU Factor Verification

Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factors.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

- (A) The Company may require a deposit from Customers to protect against uncollectible accounts. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two (2) months usage.

Payment of a deposit by the Customer does not relieve the Customer of the responsibility to make timely payments on the account with the Company.

The Company will pay interest on deposits held longer than 90 days, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Commission shall notify the Company in January of each year of the interest rate prevailing for that year.

At the option of the Customer making a security deposit, the Company shall annually make either direct payment to the Customer of all accrued interest, or shall credit same to the Customer account. Customer deposits may be refunded by a utility at any time. Deposits should not be held longer than two (2) years provided the Customer has established satisfactory credit during the period.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Payment Arrangements and Credit Allowances, (Cont'd.)****2.4.1 Payment of Rates, Charges and Deposits, (Cont'd.)**

- (B) The Telephone Company shall bill all charges incurred by and credits due to the customer under this tariff attributable to services. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage will be billed in arrears.

The Telephone Company will establish a bill day each month for each customer account. The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for bills is due as set forth in (C) following. If payment is not received by the payment date, as set forth in (C) following in immediately available funds, a late payment penalty will apply as set forth in (C) following

- (C) All bills for Service provided to the Customer by the Telephone Company are due thirty (30) days from the date of issuance of the bill. The Customer's bill will show the date on which the bill is delivered to the Customer as well as the date by which the payment must be received to avoid late payment charges. Payment for current service shall not be considered overdue, if payment is received by the Telephone Company within 20 days from the mailing date or delivered date of the bill. If any portion of the payment is not received by the Telephone Company, or if any portion of the payment is received by the Telephone Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Telephone Company. The late payment penalty shall be that portion of the payment not received by the date due, minus any amount billed as taxes that the Telephone Company is required to collect on behalf of a local government, multiplied by 1.5 percent.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Payment Arrangements and Credit Allowances, (Cont'd.)**

**2.4.1 Payment of Rates, Charges and Deposits, (Cont'd.)**

- (D) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (C) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 working days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. If the customer disputes the billed amount and the billing dispute is resolved in the favor of the customer, the customer will receive a refund for any amount overpaid.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Payment Arrangements and Credit Allowances, (Cont'd.)****2.4.1 Payment of Rates, Charges and Deposits, (Cont'd.)**

- (E) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon written request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- (F) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will be rounded to the nearest penny (i.e., rounded to two decimal places).
- (G) Customer shall pay to the Telephone Company all taxes and fees that are associated with Customer's lease, use or purchase of the Services, or any other transaction hereunder, including, but not limited to, any sales, use, federal excise or similar taxes, franchise fees, right-of-way fees, license fees and surcharges. All such taxes and fees shall be stated separately on Customer's invoices. To the extent Customer claims exemption from any tax or fee, Customer must provide a valid exemption certificate. Customer agrees to pay and to hold the Telephone Company harmless from and against any penalty, interest, additional tax, or other charge that may be levied or assessed as a result of a delay or failure of Customer, for any reason, to pay any tax or fee charged to Customer by the Telephone Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Payment Arrangements and Credit Allowances, (Cont'd.)****2.4.2 Minimum Periods**

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those services ordered with a longer minimum term.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one-month minimum period is discontinued prior to the expiration of the minimum period, a one-month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period, unless otherwise expressly specified under the terms of the written service order.

**2.4.3 Cancellation of an Order for Service**

Provisions for the cancellation of an order for service are established in the service order.

**2.4.4 Credit Allowance for Service Interruptions****(A) General**

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer, through no fault of the customer directly or indirectly. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative and restored to the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Payment Arrangements and Credit Allowances, (Cont'd.)****2.4.4 Credit Allowance for Service Interruptions, (Cont'd.)****(B) When a Credit Allowance Applies**

In case of an interruption to any service, allowance for the period of interruption, when requested by the Customer in writing within ninety (90) days of the interruption and if not due to the negligence of the customer or the customer's end user, shall be as follows:

- (1) For Dedicated Services, except as specified in the written service order, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues for all services except as described herein. The Telephone Company may require joint out of service testing between the customer and the Telephone Company for investigation and correction of the interruption.
- (2) For interruptions of Services other than those provided for in 2.4.4.(B).(1), the Customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of the applicable fixed monthly rates, if any.
- (3) The credit allowance(s) for service interruptions in any month shall not exceed applicable fixed monthly rates for that month for that particular rate element. An interruption period starts when an inoperative service is released by the customer to the Telephone Company for testing/repair and ends when the service is operative. The customer must make an inoperative circuit available for testing by the Telephone Company and provide access as needed. Suspension of the calculated interruption period will occur when access to the customer premises cannot be gained or the customer does not release the circuit experiencing trouble.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.4 Payment Arrangements and Credit Allowances, (Cont'd.)

2.4.4 Credit Allowance for Service Interruptions, (Cont'd.)

(B) When a Credit Allowance Applies, (Cont'd.)

- (4) No credit shall be allowed for interruptions required to perform preventative or routine maintenance, or to perform software updates when the customer has been notified at least 24 hours prior to such occurrences.
- (5) The monthly charges used to determine the credit shall be the recurring, non-usage sensitive charges associated with that rate element (less any credits) that is inoperative.

(C) When A Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Payment Arrangements and Credit Allowances, (Cont'd.)****2.4.4 Credit Allowance for Service Interruptions, (Cont'd.)****(C) When a Credit Allowance Does Not Apply, (Cont'd.)**

- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service.
- (5) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (6) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

**(D) Use of an Alternative Service Provided by the Telephone Company**

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

**(E) Temporary Surrender of a Service**

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service rendered in any one monthly billing period.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.4 Payment Arrangements and Credit Allowances, (Cont'd.)

2.4.5 Reestablishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is for the same customer.
- (2) The service is at the same location on the same premises.
- (3) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).
- (4) The services is the same type as that provided previous to the occurrence.
- (5) The customer is current for all charges for services.

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premise pending reestablishment of service at the original location.

2.4.6 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

2.4 Payment Arrangements and Credit Allowances, (Cont'd.)

2.4.7 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved

- (A) When an Access Service is ordered by an IXC where one portion of the service is provided by one Exchange Telephone Company and the other portion of the service is provided by another Exchange Telephone Company, the Telephone Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

2.5 Notices

- 2.5.1 Any notices or other communications required or permitted to be given or the terms of this section shall be in hard-copy writing, unless otherwise specifically provided herein. Such notices or communications shall be sufficiently given if delivered personally, or if delivered by prepaid overnight express service, or if delivered by confirmed facsimile transmission and with a copy delivered thereafter either personally, or by prepaid overnight express service, to the Customer's authorized representative.

- 2.5.2 Notice shall be given to the Telephone Company's Vice President – Regulatory, 1 South Wacker Drive, Suite 200, Chicago, IL 60606. Facsimile: (312) 346-3276.

A copy of each notice relating to an action, suit, proceeding or claim is to be sent simultaneously to the Telephone Company's General Counsel, 1 South Wacker Drive, Suite 200, Chicago, IL 60606. Facsimile: (312) 346-3276.

- 2.5.3 Either party may unilaterally change its designated representative and/or address for the receipt of notices by giving seven days' prior written notice to the other party in compliance with this section. Any notice or other communication shall be deemed given when received.

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### SECTION 3 – SERVICE DESCRIPTIONS

#### 3.1 Access Service

- 3.1.1 Access Service enables Interconnected Carriers or the Company to originate Toll Service to Toll Service providers and Toll Service providers to terminate Toll Services to Interconnected Carriers or the Company. Access Services do not include 911, 411, 976, 311, 611, 500, 950, Directory Assistance, and 0+ local.

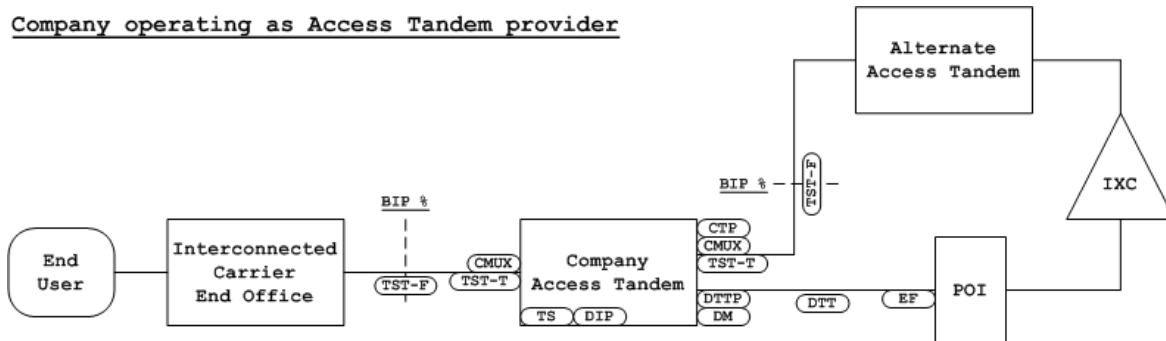
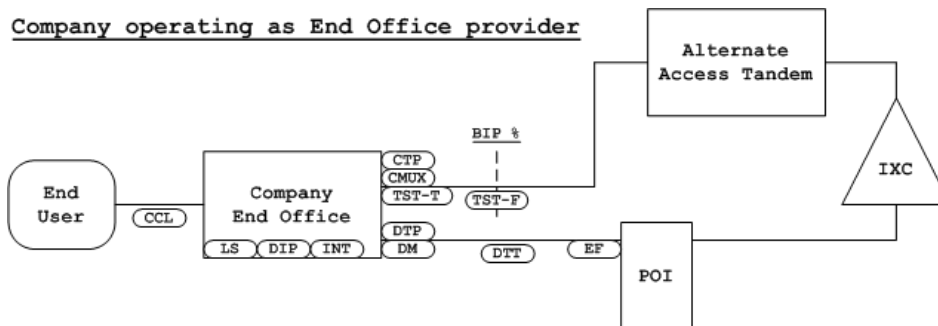
Access Service for traffic originating to Toll Service providers can be delivered either over a direct connection between the Company and Toll Service provider when the connection exists, or when the connection does not exist, via an Alternate Access Tandem.

Access Service for traffic terminating to Interconnected Carriers or Company End Office can be delivered either over a direct connection between the Company and Toll Service provider when the connection exists, or when the connection does not exist, via an Alternate Access Tandem.

**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)**

## 3.1 Access Service, (Cont'd.)

## 3.1.2 Access Diagrams

Company operating as Access Tandem providerCompany operating as End Office provider

<u>Element</u>	<u>Element Description</u>
DIP	Database Query Charge (where it occurs)
CCL	Carrier Common Line
LS	Local Switching
INT	Interconnection
CTP	Common Trunk Port
TST-T	Tandem Switched Transport – Termination
TST-F	Tandem Switched Transport – Facility
CMUX	Common Transport Multiplexing
TS	Tandem Switching
DTP	Dedicated Trunk Port
DTTP	Dedicated Tandem Trunk Port
DM	Dedicated Multiplexing
DTT	Direct-Trunked Transport (fixed and per mile)
EF	Entrance Facility

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.1 Access Service, (Cont'd.)**

- 3.1.3 The IXC is responsible for compliance with all third party traffic termination arrangements, including primary toll carrier agreements, and optional and/or extended calling area plans.
- 3.1.4 In addition to all applicable nonrecurring and monthly recurring charges, Customer for Access Service will be charged MOU charges for all Access Service traffic delivered to or from the Telephone Company.
- 3.1.5 Customer for Access Service is the Toll Service provider.
- 3.1.6 Access Service shall be on a Meet Point Billing (“MPB”) basis, with all applicable carriers billing their respective portions of the charges directly to the Toll Service provider, and Telephone Company will not be required to function as or use a billing intermediary, e.g. clearinghouse.
- 3.1.7 The rates charged for Switched Access elements identified herein are applied in a manner such that the rate charged by the Telephone Company reasonably approximates the rate charged by the relevant Incumbent Local Exchange Carrier (ILEC) for each Switched Access element. For “Other ILEC Areas” identified in Section 4, The Telephone Company has adopted the rates and rate structure of Verizon – VA.
- 3.1.8 Except as described in Section 3.3, for Access traffic routed from or to Non-Carriers, the Company will be billed at the End Office rate rather than the Tandem Switching rate.
- 3.1.9 The terminating Tandem-Switched Transport rate schedules are bifurcated into "Standard" and "Affil PCL" rates. The Affil PCL terminating Tandem-Switched Transport rates<sup>1</sup> apply to terminating traffic traversing a Company tandem switch when the terminating carrier is a Company-affiliated price cap carrier. All other terminating Tandem-Switched Transport traffic is subject to the Standard terminating Tandem-Switched Transport rates.<sup>2</sup>

(N)  
|  
|  
|  
|  
(N)

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<sup>1</sup> Affil PCL terminating Tandem-Switched Transport rates are benchmarked to the price cap LEC rates which are subject to the step down specified in Commission Rules 51.907(g)(2) and 51.907(g).

(N)  
|  
|  
(N)

<sup>2</sup> Standard terminating Tandem-Switched Transport rates are benchmarked to the price cap LEC rates which are not subject to the step down specified in Commission Rules 51.907(g)(2) and 51.907(g).

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation**

Unless otherwise specified herein, the general regulations specified in Section 3, apply and are in addition to the regulations for collocation specified in this tariff. Rates and charges for the individual collocation arrangements are contained in Section 4.3.

**3.2.1 General**

- (A) Collocation provides for access to central office cross connect points that will serve as a point of interconnection for the exchange of traffic with the Telephone Company.
- (B) Connection to physical collocation or cageless collocation is available through fiber optic facilities, or leased facilities of a third party.

**3.2.2 Forecasting and Forecast Requirements**

- (A) Forecast Requests - The Telephone Company will request from the Customer, forecasts on a semiannual basis, with each forecast covering a two-year period. The Customer will be required to update the near-term (six month) forecasted application dates. Information requested will include central office, month applications are expected to be sent, requested in-service month, and square footage required. For augments, the Customer may elect to substitute alternative CLLI codes within a LATA for the forecasted demand.
  - (1) If the Telephone Company has a written guarantee of reimbursement, it will examine forecasts for offices in which it is necessary to condition space, and discuss these forecasts with Customer to determine the required space to be conditioned.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.2 Forecasting and Forecast Requirements, (Cont'd.)****(A) Forecast Requests, (Cont'd.)**

- (2) If the Telephone Company commits to condition space based on forecasts, Customer will give the Telephone Company a non-refundable deposit equal to the application fee.
- (3) The Telephone Company will perform initial reviews of requested central offices forecasted for the next six months to identify potential problem sites.
- (4) The Telephone Company will consider forecasts in staffing decisions.
- (5) The Telephone Company will enter into planning discussions with forecasting Customer to validate forecasts, discuss flexibility in potential trouble areas, and assist in application preparation.

(B) The Telephone Company will aggregate data received in Customer forecasts and provide Customer with information which includes the central offices requested, the number of applications for each central office, and any previously known space constraints.

(C) Unforecasted demand (including augments) will be given a lesser priority than forecasted demand. The Telephone Company will make every attempt to meet standard intervals for unforecasted requests. However, if unanticipated requests push demand beyond the Telephone Company's capacity limits, the Telephone Company will negotiate longer intervals as required (and within reason).

(D) Interval adjustments will be discussed with the Customer at the time the application is received. In general, if forecasts are received less than two months prior to the application date, the interval start day may be postponed as follows:

- (1) No Forecast Received—Interval start date commences two months after application receipt date.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.2 Forecasting and Forecast Requirements, (Cont'd.)****(D) (Cont'd.)**

- (2) Forecast Received One Month or Less Prior to Application Receipt Date - Interval start date commences two months after application receipt date.
- (3) Forecast Received Greater than One Month and Less Than Two Months Prior to Application Receipt Date - Interval start date commences one month after application receipt date.
- (4) Forecast Received Two Months or More Prior to Application Receipt Date - Interval start date commences on the application receipt date.

(E) The Telephone Company will inform all forecasting Customers of the total square footage available and the total number of Customers requesting space in that central office. The Telephone Company will offer each Customer an equal share of the central office space, and request applications immediately, with appropriate fees, to reserve the space. The Customers will have one month to respond. If a Customer does not respond within the specified time, its apportioned share will be allocated evenly among those that do respond.

(F) If there is not enough space available to provide all requesting Customers with a minimum configuration (i.e., 25 square feet), a drawing for the space will be held. The Telephone Company will inform each Customer of the number of requesting Customers and the quantity of Customers that can be accommodated in the available space. The Telephone Company will request applications immediately, with appropriate fees, to enter the drawing. Each Customer will have one month to respond or be ineligible for the drawing. Applications and associated fees will be returned to those not selected in the drawing.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.3 Termination of Arrangement**

- (A) The Telephone Company shall have the right to terminate a collocation arrangement at any time with respect to any area(s) of the Telephone Company central office premises which becomes the subject of a taking by eminent authority having such power. The Telephone Company shall notify the Customer of such termination immediately after it receives notice of the taking. The Customer shall have no claim against the Telephone Company for any relocation expenses, any part of any award that may be made for such taking or value of any unexpired arrangement that results from a termination by the Telephone Company under this provision, or any loss of business from full or partial interruption or interference due to any such termination
- (B) If at anytime the Telephone Company reasonably determines that any Customer's facilities or equipment or the installation of the Customer's facilities or equipment does not meet the requirements of these terms and conditions, the Customer will be responsible for the costs associated with the removal or modifications of such facilities to render it compliant. If the Customer fails to correct any non-compliance with these standards within 15 days' written notice, the Telephone Company may have the facilities or equipment removed or the condition corrected at the Customer's expense, subject to the collocation dispute resolution procedures.
- (C) If the Telephone Company reasonably determines that any Customer's activities, equipment or facilities are unsafe, or are in violation of any applicable fire, environmental, health, safety or other laws or regulations, or pose an immediate threat to the safety of the Telephone Company's employees or others or to the Telephone Company's network, the Telephone Company has the right to immediately stop such activities or the operation of such facilities or equipment without prior notice. The Customer will be charged for any costs incurred as a result of such actions.



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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.3 Termination of Arrangement, (Cont'd.)**

- (D) The Telephone Company may also discontinue service or cancel an application for the arrangement without incurring any liability for any of the following reasons.
- (1) Upon non-payment of any sum owing to the Telephone Company for more than 30 days beyond the date of rendition of the bill for the arrangement, the Telephone Company may, on 30 days advance notice in writing to the Customer without incurring any liability, discontinue the furnishing of a new or existing arrangement, subject to the provisions for dispute resolution.
  - (2) The Telephone Company shall be prohibited from furnishing services by order of a court or other government authority having jurisdiction.
  - (3) In the event of fraudulent use of the Telephone Company's network, the Telephone Company may discontinue the arrangement without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (E) Grounds for Termination by the Telephone Company - The Telephone Company reserves the right to inspect the Customer's collocation arrangement to determine if the collocation arrangement is being used for interconnection. If the Telephone Company determines that the collocation arrangement is not being used for interconnection, the Telephone Company reserves the right to terminate the Customer's collocation service upon thirty (30) calendar days notice. If the Telephone Company elects to terminate a collocation arrangement pursuant to this section, the termination shall be governed by this Section 3.2.3.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.3 Termination of Arrangement, (Cont'd.)**

(F) Termination by the Customer - A Customer must notify the Telephone Company in writing of its plans to terminate a collocation arrangement ("Customer Termination Notice"), and such Customer termination shall be governed by this Section 3.2.3.

(1) Termination After Completion If a Customer elects to terminate an existing collocation arrangement after a collocation arrangement has been completed, the termination will be effective thirty (30) calendar days after the Telephone Company's receipt of the Customer Termination Notice.

If Customer terminates a collocation arrangement under this section, the termination shall be governed by this Section 3.2.3 and the Customer remains responsible to pay any unpaid Nonrecurring Charges associated with the terminated arrangement as set forth in Section 4.3. If the collocation arrangement being terminated contains equipment in which a third party maintains an ownership or a security interest, the Customer shall include a list of any such owners and secured parties in the Customer Termination Notice.

(2) Termination Prior to Completion If the Customer elects to terminate a request for collocation when construction is in progress and prior to completion of the collocation arrangement, the termination will be effective upon the Telephone Company's receipt of the Customer Termination Notice. Application fees submitted will not be refunded. The Customer Termination Notice must be received by the Telephone Company prior to the Scheduled Completion Date to avoid incurring any monthly recurring charges.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.3 Termination of Arrangement, (Cont'd.)**

(G) Effect Of Termination If the Telephone Company or Customer terminates a collocation arrangement under this Tariff, the following provisions shall apply:

- (1) Equipment Removal and Monthly Recurring Charges - The Customer shall disconnect and remove its equipment from the designated collocation space by the effective date of the termination. Upon removal by the Customer of all its equipment from the collocation space, if the Customer does not restore the collocation space to its original condition at time of occupancy, the Customer will reimburse the Telephone Company for the cost to do so.

Due to physical and technical constraints, removal of the Customer's cables will be at the Telephone Company's option. The Telephone Company reserves the right to remove the Customer's equipment if the Customer fails to remove and dispose of the equipment by the effective date of the termination. The Customer will be charged the appropriate additional labor charge in Section 4.3 for the removal and disposal of such equipment. All monthly recurring charges will continue to be charged to the Customer until the effective date of the termination or, at the Telephone Company's discretion, until any later date, not to exceed 60 days, that all equipment is removed and the collocation space is restored to its original condition at space turnover.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.4 Collocation Capacity**

- (A) Telephone Company Capacity - The Telephone Company's estimate of its present capacity (i.e., no more than an increase of 15% over the average number of applications received for the preceding three months in a particular geographic area) is based on current staffing and current vendor arrangements. If the forecasts indicate spikes in demand, the Telephone Company will attempt to smooth the demand via negotiations with the forecasting Customers. If the Telephone Company and the Customer fail to agree to smooth demand, the Telephone Company will determine if additional expenditures would be required to satisfy the spikes in demand.
- (B) Vendor Delays - No party shall be excused from their obligations due to the acts or omissions of a party's subcontractors, material, person, suppliers or other third persons providing such products or services to such party unless such acts or omissions are the product of a force majeure event, or unless such delay or failure and the consequences thereof are beyond the reasonable control and without the fault or negligence of the party claiming excusable delay or failure to perform.
- (C) Vendor Capacity - The Telephone Company will continuously seek to improve vendor performance for all central office work, including collocation. Since the vendors require notice in order to meet increases in demand, the Telephone Company will share Customer actual and forecasted demand with appropriate vendors, as required, subject to the appropriate confidentiality safeguards.

Customers may also contract with Telephone Company approved vendors directly for a variety of the functions required. Customers can contract directly for cage construction, electrical outlets, lighting, ground bar and point-of-termination bay (POT Bay) bay installation in their cages.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.5 Implementation of Collocation Charges**

- (A) The Telephone Company shall provide the Customer with a notice (“Scheduled Completion Notice”) indicating the scheduled completion date (“Scheduled Completion Date”) for the collocation arrangement. The Telephone Company shall also provide a notice that will remind the Customer of the Scheduled Completion Date and request the Customer to schedule and attend a “Collocation Acceptance Meeting” (“CAM”). Collocation charges will be implemented in accordance with this section regardless of the readiness of the Customer to utilize the completed collocation arrangement.
- (1) Collection of Non-Recurring Charges - The Customer shall have ten business days from the receipt of a Telephone Company provided collocation schedule to pay 50% of the Nonrecurring Charges (NRCs) associated with the ordered collocation service. The balance of the NRCs (“NRC Balance”) will be billed to the Customer upon Customer acceptance of the collocation arrangement or thirty (30) calendar days after the collocation arrangement is completed, whichever comes first.
- (2) Commencement of Recurring Charges - Monthly recurring charges will commence upon Customer acceptance of the collocation arrangement or thirty (30) calendar days after the collocation arrangement is completed, whichever comes first (“Commencement Date”), and shall continue until terminated pursuant to Section 3.2.3.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.5 Implementation of Collocation Charges, (Cont'd.)****(A) (Cont'd.)**

- (3) Extension Request - A Customer may request to extend or delay the Scheduled Completion Date of a collocation arrangement for up to six (6) months. A Customer electing to extend the Scheduled Completion Date of a collocation arrangement must notify the Telephone Company in writing ("Extension Notice") within thirty (30) calendar days after receiving the Scheduled Completion Notice. In order for the Telephone Company to delay billing of monthly recurring charges for the applicable collocation arrangement, the Customer must remit to the Telephone Company the NRC Balance for the collocation arrangement with the Extension Notice. Monthly recurring charges will not be billed by the Telephone Company until the space for the collocation arrangement is accepted by the Customer or the six (6) month extension period has expired, whichever comes first. At any time during or after the extension period, if the Customer terminates its collocation arrangement, the termination shall be governed by Section 3.2.3.

- (B) If the Telephone Company believes the space for the collocation arrangement is needed to satisfy another's Customer's collocation request prior to the end of the six (6) month extension period, the Telephone Company will notify the original Customer that its collocation space has been requested by another Customer. The original Customer will have up to five (5) business days after receipt of the notification to retain the collocation space by notifying the Telephone Company in writing that it desires to keep the space ("Retention Notice"). If the original Customer retains the collocation space, monthly recurring charges shall commence for the original Customer thirty (30) calendar days after the original Customer sends the Retention Notice or when the original Customer accepts the space, whichever comes first.

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**SECTION 3 – SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Collocation, (Cont'd.)****3.2.6 Closure, Decommissioning or Sale of Premises**

- (A) Collocation arrangements will automatically terminate if the premises in which the collocation space is located is closed, decommissioned or sold and no longer houses the Telephone Company's network facilities. At least one hundred eighty (180) days written notice will be given to the Customer of events which may lead to the automatic termination of any such arrangement pursuant to this tariff, except when extraordinary circumstances require a shorter interval. In such cases, the Telephone Company will provide notice to the Customer as soon as practicable. The Telephone Company will work with the Customer to identify alternate collocation arrangements. The Telephone Company will work cooperatively with the Customer to minimize any potential for service interruption resulting from such actions.

**3.3 Application of Access Charges to VoIP-PSTN Access Traffic**

The assessment of switched access rate elements under this tariff shall be in accordance with the Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161 (November 18, 2011).

**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.1 Access Service Charges**

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
<b>4.1.1 Entrance Facility</b>		
Entrance Facility - (DS3)		
Verizon VA Areas	\$1.00 (R)	\$2,310.00 (R)
Verizon SO Areas	\$1,000.00 (I)	\$1,750.00 (I)
Centurylink Areas	\$500.00	\$1,067.50 (R)
MSAs w/Phase II Pricing Flexibility (Central) (N)	\$800.00 (N)	\$1,820.00 (N)
Other ILEC Areas	\$1.00 (R)	\$2,310.00 (R)
Entrance Facility - (DS1)		
Verizon VA Areas		
- first	\$355.00 (R)	\$190.00 (R)
- add'l	\$220.00 (R)	\$190.00 (R)
Verizon SO Areas	\$450.00 (R)	\$300.00 (I)
Centurylink Areas	\$325.00	\$132.90 (R)
MSAs w/Phase II Pricing Flexibility (Central) (N)	\$700.00 (N)	\$200.00 (N)
Other ILEC Areas		
- first	\$355.00 (R)	\$190.00 (R)
- add'l	\$220.00 (R)	\$190.00 (R)
<b>4.1.2 Direct-Trunked Transport – Fixed</b>		
Direct-Trunked Transport – Fixed per DS3		
Verizon VA Areas		\$950.00 (I)
Verizon SO Areas – per termination		\$339.60 (R)
Centurylink (Central) Areas		\$495.70 (R)
MSAs w/Phase II Pricing Flexibility (N)		\$715.00 (N)
Centurylink (United) Areas		\$495.70 (R)
Other ILEC Areas		\$950.00 (I)
Direct-Trunked Transport – Fixed per DS1		
Verizon VA Areas		\$85.00 (I)
Verizon SO Areas – per termination		\$14.17 (R)
Centurylink (Central) Areas		\$121.70 (R)
MSAs w/Phase II Pricing Flexibility (N)		\$135.00 (N)
Centurylink (United) Areas (N)		\$121.70 (N)
Other ILEC Areas		\$85.00 (I)



**SECTION 4 – RATES AND CHARGES, (CONT'D.)**

## 4.1 Access Service Charges, (Cont'd.)

		<u>Monthly Recurring Charge</u>	
4.1.3	Direct-Trunked Transport – Per Mile		
	Direct-Trunked Transport – Per Mile (DS3)		
	Verizon VA Areas		\$185.00
	Verizon SO Areas		\$33.96
	Centurylink (Central) Areas		\$103.50
	MSAs w/Phase II Pricing Flexibility		\$152.00
	Centurylink (United) Areas		\$103.50
	Other ILEC Areas		\$185.00
	Direct-Trunked Transport – Per Mile (DS1)		
	Verizon VA Areas		\$24.25
	Verizon SO Areas		\$5.23
	Centurylink (Central) Areas		\$6.30
	MSAs w/Phase II Pricing Flexibility		\$7.75
	Centurylink (United) Areas		\$6.30
	Other ILEC Areas		\$24.25
4.1.4	Dedicated Multiplexing	<u>Nonrecurring Charge</u>	
	Verizon VA Areas	\$1.00	\$900.00
	Verizon SO Areas	\$450.00	\$339.65
	Centurylink (Central) Areas	\$100.00	\$495.70
	MSAs w/Phase II Pricing Flexibility		\$750.00
	Centurylink (United) Areas	\$100.00	\$495.70
	Other ILEC Areas	\$1.00	\$900.00
		<u>Originating</u> <u>Monthly Recurring</u> <u>Charge</u>	<u>Terminating</u> <u>Monthly Recurring</u> <u>Charge</u>
4.1.5	Dedicated Trunk Port, per DS1		
	Verizon VA Areas <sup>1</sup>	\$270.00	\$0.00
	Verizon SO Areas <sup>1</sup>	\$270.00	\$0.00
	Centurylink (Central) Areas	\$58.35	\$58.35
	MSAs w/Phase II Pricing Flexibility	\$77.50	\$77.50
	Centurylink (United) Areas	\$58.35	\$58.35
	Other ILEC Areas <sup>1</sup>	\$270.00	\$0.00
4.1.6	Dedicated Tandem Trunk Port, per DS1		
	Verizon VA Areas	\$249.84	\$249.84
	Verizon SO Areas	\$0.00	\$0.00
	Centurylink (Central) Areas	\$116.69	\$116.69
	MSAs w/Phase II Pricing Flexibility	\$155.00	\$155.00
	Centurylink (United) Areas	\$116.69	\$116.69
	Other ILEC Areas	\$249.84	\$249.84
		<u>Originating</u>	<u>Usage Charge</u> <u>Terminating</u> <u>Standard</u>
4.1.7	Tandem Switching, per minute of use		<u>Terminating</u> <u>Affil PCL</u>
	Verizon VA Areas	\$0.0009000	\$0.0009000 \$0.000000 (R)
	Verizon SO Areas	\$0.0005120	\$0.0005120 \$0.000000 (R)
	Centurylink (Central) Areas	\$0.0016650	\$0.0009490 \$0.000000 (R)
	Centurylink (United) Areas	\$0.0016650	\$0.0009490 \$0.000000 (R)
	Other ILEC Areas	\$0.0009000	\$0.0009000 \$0.000000 (R)

<sup>1</sup>Rate will only apply to the portion associated with originating usage.

**SECTION 4 – RATES AND CHARGES, (CONT'D.)**

## 4.1 Access Service Charges, (Cont'd.)

		<u>Usage Charge</u>	
	<u>Originating</u>	<u>Terminating Standard</u>	<u>Terminating Affil PCL</u>
4.1.8	Tandem Switched Transport - Termination, per minute of use		
	Verizon VA Areas	\$0.0001500	\$0.0000000
	Verizon SO Areas – per termination	\$0.0000000	\$0.0000000 (R)
	Centurylink (Central) Areas	\$0.0004450	\$0.0002630
	Centurylink (United) Areas	\$0.0004450	\$0.0002630
	Other ILEC Areas	\$0.0001500	\$0.0000000 (R)
4.1.9	Tandem Switched Transport – Facility, per minute of use per mile		
	Verizon VA Areas	\$0.0000300	\$0.0000020
	Verizon SO Areas	\$0.0000300	\$0.0000020
	Centurylink (Central) Areas	\$0.0000580	\$0.0000310
	Centurylink (United) Areas	\$0.0000580	\$0.0000310
	Other ILEC Areas	\$0.0000300	\$0.0000020
4.1.10	Common Transport Multiplexing (DS3/DS1), per minute of use		
	Verizon VA Areas	\$0.0001000	\$0.0000000
	Verizon SO Areas	\$0.0000000	\$0.0000000 (R)
	Centurylink (Central) Areas	\$0.0003950	\$0.0002770
	Centurylink (United) Areas	\$0.0003950	\$0.0002770
	Other ILEC Areas - per termination	\$0.0001000	\$0.0000000 (R)
4.1.11	Common Trunk Port, per minute of use		
	Verizon VA Areas	\$0.0016880	\$0.0000000
	Verizon SO Areas	\$0.0016880	\$0.0000000
	Centurylink (Central) Areas	\$0.0005370	\$0.0000000
	Centurylink (United) Areas	\$0.0005370	\$0.0000000
	Other ILEC Areas	\$0.0016880	\$0.0000000
4.1.12	Local Switching, per minute of use		
	Verizon VA Areas	\$0.0100000	\$0.000000 <sup>1</sup> (R)
	Verizon SO Areas	\$0.0098690	\$0.000000 <sup>1</sup> (R)
	Centurylink (Central) Areas	\$0.0100000	\$0.000000 (R)
	Centurylink (United) Areas	\$0.0100000	\$0.000000 (R)
	Other ILEC Areas	\$0.0100000	\$0.000000 <sup>1</sup> (R)

<sup>1</sup>Equivalent to Verizon's "Composite Terminating End Office Charge"

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**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.1 Access Service Charges, (Cont'd.)**

	<u>Usage Charge</u>
4.1.13 Carrier Common Line	
Verizon VA Areas	
Per originating minute of use	\$0.0000000
Per terminating minute of use	\$0.0000000
Verizon SO Areas	
Per originating minute of use	\$0.0000000
Per terminating minute of use	\$0.0000000
Centurylink (Central) Areas	
Per originating minute of use	\$0.0000000 (R)
Per terminating minute of use	\$0.0000000 (R)
Centurylink (United) Areas	
Per originating minute of use	\$0.0000000 (R)
Per terminating minute of use	\$0.0000000 (R)
Other ILEC Areas	
Per originating minute of use	\$0.0000000
Per terminating minute of use	\$0.0000000
4.1.14 Interconnection Charge	
Per minute of use	\$0.0000000
4.1.15 Database Charges	
LNP Query - per query	\$0.0020020
Verizon VA Areas - 800 Query	
Basic, per query	\$0.0030890
POTS translation, per query	\$0.0003270
Verizon SO Areas - 800 Query	
Basic, per query	\$0.0072000
POTS translation, per query	\$0.0000000
Centurylink (Central) Areas - 800 Query	
Basic, per query	\$0.0162300
POTS translation, per query	\$0.0013700
Centurylink (United) Areas	
Basic, per query	\$0.0090850
POTS translation, per query	\$0.0013440
Other ILEC Areas - 800 Query	
Basic, per query	\$0.0030890
POTS translation, per query	\$0.0003270
4.1.16 Blocked Call Charge	
Per Blocked Call	\$0.001880
4.1.17 Access Service Installation Charges	
	<u>Nonrecurring Charge</u>
Per Service Order Fee:	\$50.00
Per Reconfiguration:	\$150.00
Install (per DS1)	\$885.00

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**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.1 Access Service Charges, (Cont'd.)**

	<u>Originating Usage Charge</u>	<u>Terminating Usage Charge</u>
<b>4.1.18 Toll VoIP-PSTN</b>		
(A) Dedicated Trunk Port, per DS1		
Verizon VA Areas	\$270.00	\$0.00
Verizon SO Areas	\$270.00	\$0.00
Centurylink (Central) Areas	\$58.35 (R)	\$58.35 (R)
MSAs w/Phase II Pricing Flexibility	\$77.50 (R)	\$77.50 (R)
Centurylink (United) Areas	\$58.35 (R)	\$58.35 (R)
Other ILEC Areas	\$270.00	\$0.00
(B) Dedicated Tandem Trunk Port, per DS1		
Verizon VA Areas	\$300.00	\$300.00
Verizon SO Areas	\$300.00	\$300.00
Centurylink (Central) Areas	\$116.69	\$116.69
MSAs w/Phase II Pricing Flexibility	\$155.00	\$155.00
Centurylink (United) Areas	\$116.69	\$116.69
Other ILEC Areas	\$300.00	\$300.00
(C) Tandem Switching, per minute of use		
Verizon VA Areas	\$0.0015740	\$0.0015740
Verizon SO Areas	\$0.0015740	\$0.0015740
Centurylink (Central) Areas	\$0.0009490	\$0.0009490
Centurylink (United) Areas	\$0.0009490	\$0.0009490
Other ILEC Areas	\$0.0015740	\$0.0015740
(D) Tandem Switched Transport - Termination, per minute of use		
Verizon VA Areas	\$0.0000000	\$0.0000000
Verizon SO Areas – per termination	\$0.0000000	\$0.0000000
Centurylink (Central) Areas	\$0.0002630	\$0.0002630
Centurylink (United) Areas	\$0.0002630	\$0.0002630
Other ILEC Areas	\$0.0000000	\$0.0000000
(E) Tandem Switched Transport – Facility, per minute of use per mile		
Verizon VA Areas	\$0.0000020	\$0.0000020
Verizon SO Areas	\$0.0000020	\$0.0000020
Centurylink (Central) Areas	\$0.0000310	\$0.0000310
Centurylink (United) Areas	\$0.0000310	\$0.0000310
Other ILEC Areas	\$0.0000020	\$0.0000020

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**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.1 Access Service Charges, (Cont'd.)**

		<u>Originating Usage Charge</u>	<u>Terminating Usage Charge</u>
<b>4.1.18 Toll VoIP-PSTN, (Cont'd.)</b>			
(F)	Common Transport Multiplexing (DS3/DS1), per minute of use		
	Verizon VA Areas	\$0.0000000	\$0.0000000
	Verizon SO Areas	\$0.0000000	\$0.0000000
	Centurylink (Central) Areas	\$0.0002770	\$0.0002770
	Centurylink (United) Areas	\$0.0002770	\$0.0002770
	Other ILEC Areas - per termination	\$0.0000000	\$0.0000000
(G)	Common Trunk Port, per minute of use		
	Verizon VA Areas	\$0.0016880	\$0.0000000
	Verizon SO Areas	\$0.0016880	\$0.0000000
	Centurylink (Central) Areas	\$0.0005370	\$0.0000000 <b>(R)</b>
	Centurylink (United) Areas	\$0.0005370	\$0.0000000 <b>(R)</b>
	Other ILEC Areas	\$0.0016880	\$0.0000000
(H)	Local Switching, per minute of use		
	Verizon VA Areas	\$0.0024060	\$0.000700 <sup>1</sup> <b>(R)</b>
	Verizon SO Areas	\$0.0024060	\$0.000700 <sup>1</sup> <b>(R)</b>
	Centurylink (Central) Areas	\$0.0037090	\$0.000700 <b>(R)</b>
	Centurylink (United) Areas	\$0.0037090	\$0.000700 <b>(R)</b>
	Other ILEC Areas	\$0.0024060	\$0.000700 <sup>1</sup> <b>(R)</b>
(I)	Carrier Common Line		
	Verizon VA Areas	\$0.0000000	\$0.0000000
	Verizon SO Areas	\$0.0000000	\$0.0000000
	Centurylink (Central) Areas	\$0.0000000	\$0.0000000
	Centurylink (United) Areas	\$0.0000000	\$0.0000000
	Other ILEC Areas	\$0.0000000	\$0.0000000

<sup>1</sup>Equivalent to Verizon's "Composite Terminating End Office Charge"

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**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.2 Collocation Charges**

		<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
4.2.1	Application Fees		
	Initial	\$5,000.00	
	Subsequent	\$5,000.00	
	Augment	\$2,500.00	
4.2.2	Engineering and Implementation		
	Initial Arrangements	\$3,436.00	
	Subsequent Arrangements	\$1,898.00	
	Cage Expansion and Additional Cable	\$3,542.00	
	Additional Cabling	\$1,334.00	
	Power Augment Only	\$1,334.00	
	Cabling Plus Equipment – Cage less	\$9,505.79	
	Cabling Only – Cage less	\$7,320.29	
4.2.3	Site Survey/Report		
	Per request	\$1,557.45	
4.2.4	SAC Cable and Frame Termination		
	DS1 - Per 28 – DCS	\$2,103.03	
	DS1 - Per 28 – DCS		\$ 400.47
	Per DS3/STS-1 – DSX	\$ 521.29	
	Per DS3/STS-1 – DSX		\$ 20.24
4.2.5	Land and Building		
	25 Square Feet		\$ 465.40
	100 Square Feet		\$ 984.50
	300 Square Feet		\$2,416.50
	Additional 20 Square Feet		\$ 143.20

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**SECTION 4 – RATES AND CHARGES, (CONT'D.)****4.2 Collocation Charges, (Cont'd.)**

		<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>		
4.2.6	Heating, Ventilation and Air Conditioning Per 10 load amps		\$ 7.03		
4.2.7	Escorting Per technician, per 1/4 hour or fraction	\$ 15.09			
4.2.8	DC Power Cabling and Fusing Charge Installation of 60 Amp Ampacity DC Power Feed -Customer Selected Fuse Size: Up to 60 Amps – Per Feed	\$ 960.00			
4.2.9	DC Power Per number of load amps requested		\$19.64		
4.2.10	DC Power Feed Augment Load Amp Augment Per Collocation Arrangement Over Current Protector Augment Per Feed	\$ 200.00 \$ 425.00			
4.2.11	Shelf, Bay Installation - Per shelf Per quarter equipment bay or fraction thereof	\$1,287.36	\$12.44		
4.2.12	Additional Labor Charges				
	<u>Labor Rates</u>	<u>Time</u>	<u>Minimums</u>	<u>Billing Increments</u>	<u>Rate</u>
	Standard	8am - 5pm	1 hour	Hour	\$100 per hour
	Business Hours	(Local Time)			
	After Hours	5pm - 8am	1 hour	Hour	\$200 per hour
		(Local Time)			
	Saturday, Sunday and Holidays	-----	2 hour	Hour	\$250 per hour

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**SECTION 5 - SPECIAL ARRANGEMENTS****5.1 Special Construction****5.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- (A) nonrecurring type charges;
- (B) recurring type charges;
- (C) termination liabilities; or
- (D) combinations thereof.

**5.1.2 Basis for Cost Computation**

The costs referred to in 5.1.1 preceding may include one or more of the following items to the extent they are applicable:

- (A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - (1) equipment and materials provided or used,
  - (2) engineering, labor and supervision,
  - (3) transportation, and
  - (4) rights of way;



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**SECTION 5 - SPECIAL ARRANGEMENTS, (CONT'D.)**

5.1 Special Construction, (Cont'd.)

5.1.2 Basis for Cost Computation, (Cont'd.)

- (B) cost of maintenance;
- (C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- (D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- (E) license preparation, processing and related fees;
- (F) tariff preparation, processing and related fees;
- (G) any other identifiable costs related to the facilities provided; or
- (H) an amount for return and contingencies.

5.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- (A) The termination liability period is the estimated service life of the facilities provided.

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**SECTION 5 - SPECIAL ARRANGEMENTS, (CONT'D.)****5.1 Special Construction, (Cont'd.)****5.1.3 Termination Liability, (Cont'd.)**

- (B) The amount of the maximum termination liability is equal to the estimated amounts for:
- (1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights of way;
  - (2) license preparation, processing, and related fees;
  - (3) tariff preparation, processing, and related fees;
  - (4) cost of removal and restoration, where appropriate; and
  - (5) any other identifiable costs related to the specially constructed or rearranged facilities.
- (C) The applicable termination liability method for calculating the unpaid balance of a term obligation is: (a) the sum of the amounts determined as set forth in Section 5.1.3(B) preceding, multiplied by (b) a factor related to the unexpired period of liability, multiplied by (c) the discount rate for return and contingencies. The amount determined in section 5.1.3(B) preceding shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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**SECTION 5 - SPECIAL ARRANGEMENTS, (CONT'D.)****5.2 Individual Customer Pricing (ICP) Arrangements**

Arrangements will be developed on a case-by-case basis for tariffed service or services to a specific customer at rates, terms or conditions provided through an agreement instead of pursuant to tariff.

The Company will maintain records of its ICP contracts for Commission review as conditions or circumstances may require.

**5.3 Temporary Promotional Programs**

The Company may, from time to time, offer services at reduced rates and/or charges or at no rate or charge for promotional, market research, training or experimental purposes. Such promotional offerings may be limited as to duration, the dates and times of the offering, the customers eligible to receive the offering and the locations within its service territory where the offering is made. The Company will submit its promotions by letter to the Commission Staff outlining the promotion, listing the tariffed item being promoted, and the promotion's start and end dates in lieu of filing language in the tariff.

**5.4 Special Assembly**

The Company may provide a unique intrastate service arrangement for a Customer where no tariffed service exists for the service. The unique service can be provided via a Special Assembly.

The Company will maintain records of its Special Assembly contracts for Commission review as conditions or circumstances may require.